

ALL FACETS OF LOGISTICS

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ABOUT US

History Key Assets and Inv Business Geograph

STEVEDORING.

DeloPorts Global Ports



TRANSPORT AND LOGISTICS

TransContainer Ruscon



SHIPPING.....



DIGITALIZATIO



SOCIAL RESPO

ESG Demographics..... Support for Sport

Contact Us.....

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About Us

ALC: NOT THE OWNER

YEARS OF EXPERIENCE IN THE TRANSPORT AND LOGISTICS SERVICES INDUSTRY

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DELO GROUP

VEDORING	
ANSPORTATION D LOGISTICS	
PPING	
ITALIZATION	

is a Russian transport and logistics holding that owns and operates a network of sea and rail container terminals, a fleet of containers, container flatcars, and an in-house fleet of sea vessels. The Group's parent organization is Delo Management Company LLC.

GROUP HISTORY

- A specialized NUTEP LLC container terminal was built from scratch and launched in the Southeast cargo area of the Novorossiysk Sea Port.
- Freight forwarding and multimodal transportation of containers are allocated to a separate segment on the basis of newly created Ruscon LLC.
- Ruscon LLC invests in the development of inland container terminals in Southern Russia.

- NUTEP LLC is technically modernized, increasing the terminal's throughput capacity to 350 thous. TEU.
- Ruscon LLC invests in the development of an inland container terminal in the Moscow region.
- The stevedoring assets, the agency and the bunker company are transferred to the DeloPorts LLC holding company.
- Tug division (SK Delo LLC) is created.
- Delo Management Company (UK Delo LLC) is established.

- Delo Group acquires 30.75% shares of Global Ports.
- Ruscon LLC launches its fourth container terminal in Novorossiysk.
- SK Delo LLC receives two new ASD Tug 2310 Damen Shipyards Group tugs.

2002-2003

2008-2011

2015-2016

)16

2018

1993	2006-2007	2012-2013	2017	2019-2020
 Delo forwarding company, the first enterprise of Delo Group was founded in the Novorossiysk Sea Port. 	 Kombinat StroyKomplekt OJSC adjacent to NUTEP LLC was acquired to build a modern grain terminal (KSK Grain Terminal CJSC). Ruscon LLC acquires container flatcars and a fleet of trucks and becomes a rolling stock operator. 	 KSK CJSC grain terminal is put into operation, its capacity increased to 3.5 mln tonnes per year. Own 5-track rail yard is put into operation at sea terminals in Novorossiysk, allowing to receive 2 block trains simultaneously and unload and send route trains to NUTEP LLC. 	 Three new tugs for SK Delo LLC are acquired which marks the beginning of the provision of towing services in the Novorossiysk Sea Port. 	 A unique for the South of deep-water berth No. 38 is commissioned at the N LLC territory. The termina is increased to 700 thous Delo Group wins the auc to acquire 50% plus two of TransContainer PJSC a subsequently consolidate 100% of the shares.

 Rosatom State Corporation acquires a 30% stake in UK Delo LLC to jointly develop the Group's logistics business.



- Deep-water berth No. 40A commissioned at the KSK JSC grain terminal allowing it to process vessels of up to 100 thous. tonnes
- SK Delo LLC puts into service its sixth tug ASD Tug 2310.

2021 2022 of Russia Rosatom State Corporation increases its stake in UK Delo LLC to 49%. 38 NUTEP • Delo Group acquires 58.67% of shares ninal capacity in one of Russia's largest shipping ous. TEU. companies. uction • Delo Group acquires 30.75% shares vo shares of Global Ports from Maersk, increasing Cand its ownership stake to 61.5%. dates • Delo Group's container fleet capacity reaches 230 thous. TEU. TransContainer PJSC completes Zabaikalsk terminal reconstruction, a key terminal on the border between Russia and China, doubling the throughput of container trains with

imports.

About Us

KEY ASSETS AND INVESTMENTS

9

sea terminals **3.9** MLN TEU/ YEAR capacity of sea terminals

8.5 MLN TONNES/ YEAR grain terminal capacity

47

inland terminals **3.7** MLN TEU/ YEAR capacity of inland terminals **234 THOUS.TEU** container fleet capacity

40 THOUS. container flatcars **13**

vessels

300 THOUS. transport solutions

11 THOUS. employees **\$2.1** BLN

of investments in the development of terminals and infrastructure







TransContainer

40 container railway terminals



Ruscon

6 inland terminals



Global Ports

Petrolesport JSC First Container Terminal JSC Moby Dik LLC Ust-Luga Container Terminal JSC Vostochnaya Stevedoring Company LLC Multi-Link Terminals in Helsinki and Kotka in partnership with CMA Terminals

Yanino Logistics Park LLC



F

DeloPorts

NUTEP Container Terminal LLC KSK Grain Terminal JSC Delo Service Company LLC



Shipping

13 sea vessels





STEVEDORING

Stevedoring | DeloPorts

DELOPORTS

A HOLDING COMPANY OWNING DELO GROUP'S STEVEDORING ASSETS IN THE NOVOROSSIYSK SEA PORT

The structure of assets includes the NUTEP container terminal, the KSK grain terminal, and Delo Service Company.



NUTEP

CONTAINER TERMINAL

100%



100%

KSK –



31.2%

share of terminals in the transshipment of dry cargo in Novorossiysk in 2022

700 THOUS. TEU/YEAR

throughput capacity of the NUTEP container terminal

8.5 MLN TONNES/YEAR

throughput capacity of the KSK grain terminal

6 TUGS built by Damen Shipyards. Delo Service Company



NUTEP market share in Novorossiysk container turnover in 2022

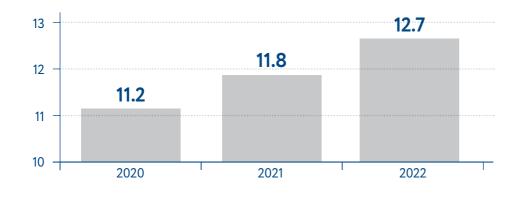


KSK market share in Novorossiysk grain exports in 2022

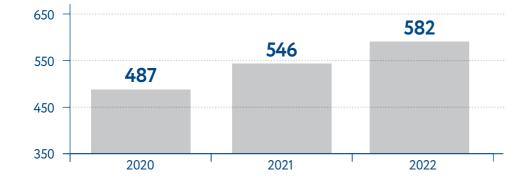


OPERATIONAL FIGURES

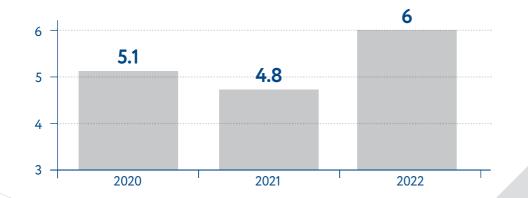
DELOPORTS TOTAL CARGO TURNOVER, MLN TONNES

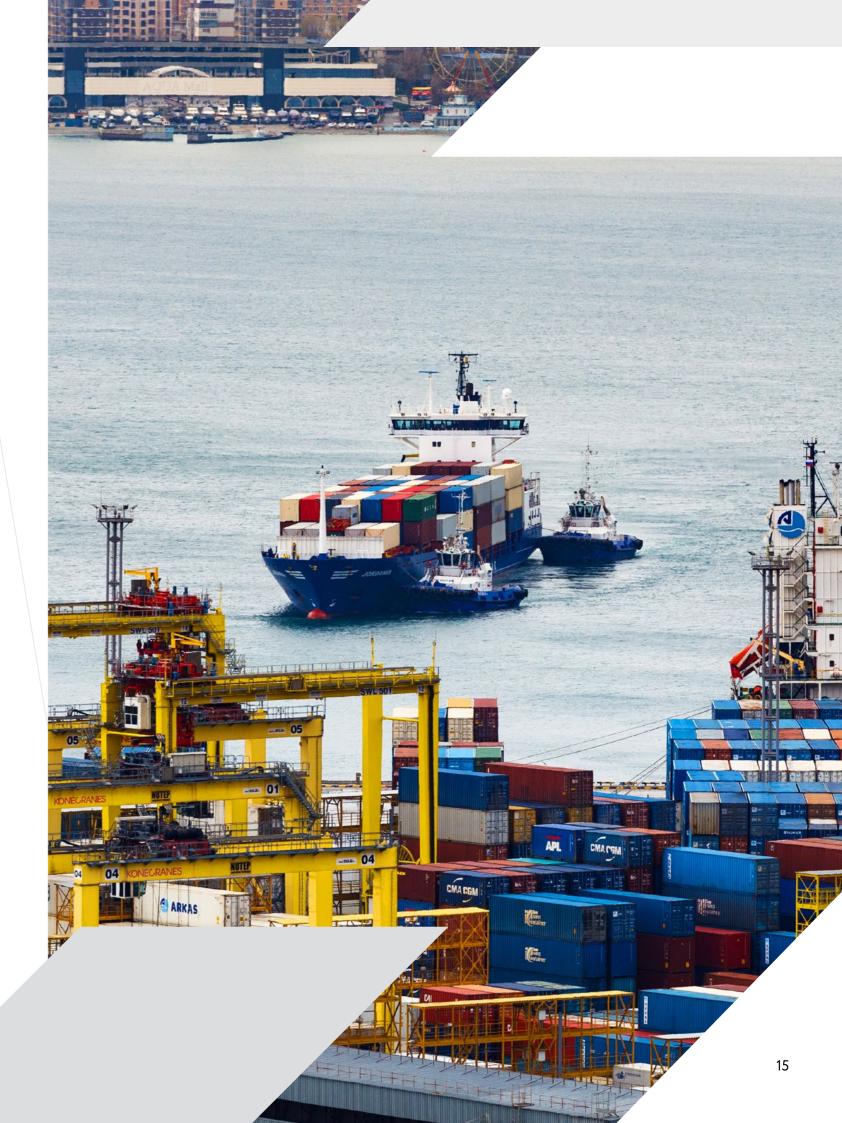


CONTAINER TRANSSHIPMENT VOLUME, THOUS. TEU



GRAIN TRANSSHIPMENT VOLUME, MLN TONNES





14

Stevedoring | DeloPorts

38)

DELOPORTS ASSETS



DELO SERVICE COMPANY

NUTEP CONTAINER TERMINAL KSK GRAIN TERMINAL

-

(40_A)

(40)

(41)

SERVICES

- Storage, warehousing, and transshipment of containerized cargo
- Formation and dispatch of container trains at its own railway complex
- Ro-Ro cargo handling: ferry cargo and cars
- Storage of grain in silos to form shiploads
- Automobile and railway reception of grain cargo
- Grain cargo transshipment
- Tug operations, agent and bunkering services in the Novorossiysk Sea Port.

DELOPORTS INVESTMENT PROGRAM



\$290 MLN TOTAL INVESTMENTS IN THE PROJECT

IMPLEMENTED PROJECTS

- Construction and commissioning of a unique deep-water berth No. 38
- Purchase and launch of new technological equipment: RTG container cranes, STS cranes, reachstackers, tractors, and terminal semitrailers

PROJECTS IN PROGRESS (UNTIL 2025)

- Modernization of the rear storage area
- Purchase and commissioning of new STS equipment at berth No. 39.

TERMINAL PARAMETERS

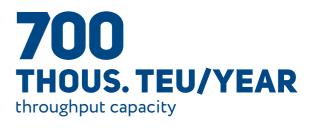
10 THOUS. TEU maximum vessel capacity

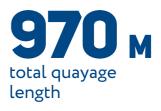
15 M maximum berth depth

21 THOUS. TEU container yard capacity



CONTAINER SITE EQUIPMENT 14 RTG CRANES



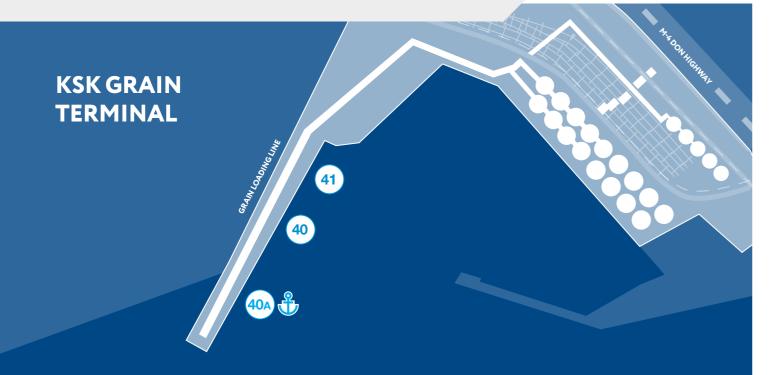








DELOPORTS INVESTMENT PROGRAM



\$188TOTAL
INVESTMENTS
IN THE PROJECT

IMPLEMENTED PROJECTS

- Construction of additional silos with a capacity of 102 thous. tonnes made it possible to increase grain storage capacity to 220 thous. tonnes
- Construction of an additional grain receiving line from the railroad and automobile transport increased the speed of cargo acceptance
- Lab modernization increasing incoming automobile cargo analysis speed due to automatization and organization of sampling with two lines simultaneously
- Construction and commissioning of deep-water berth No. 40A
- Dredging to a level of 16.9 m

PROJECTS IN PROGRESS (UNTIL THE END OF 2023)

Installation of the 3rd ship-loading machine

TERMINAL PARAMETERS

8.5 MLN TONNES/ YEAR

15.9 M maximum vessel draught

3 VESSELS simultaneous receiving capability

180 TRAIN CARS/ DAY railroad reception

GRAIN TERMINAL CAPACITY

> 100 THOUS. TONNES maximum vessel cargo capacity





Stevedoring | Global Ports

GLOBAL PORTS

THE LEADING CONTAINER TERMINALS **OPERATOR IN RUSSIA**

> Global Ports terminals are located in the Baltic and Far Eastern basins, which are key regions of foreign trade cargo flows.









RELATED IT SERVICES









GLOBAL PORTS

The company operates a network of five sea container terminals in Russia and two in Finland in partnership with CMA Terminals, as well as a logistics park near St. Petersburg.

THROUGHPUT CAPACITY OF RUSSIAN SEATERMINALS:



Vostochnaya Stevedoring Company LLC Ust-Luga Container **Terminal JSC**

200 THOUS. **TEU/YEAR**

Moby Dik LLC

MLT-Helsinki

THROUGHPUT CAPACITY OF FINNISH SEATERMINALS:





TEU/YEAR MLT-Kotka

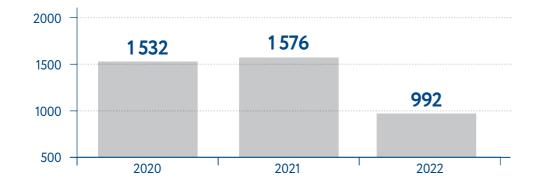
THOUS.

BUSINESS GEOGRAPHY

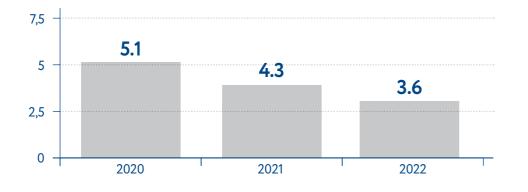


OPERATIONAL FIGURES

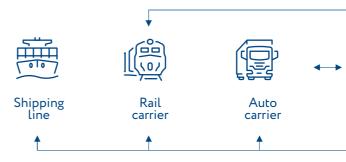
CONSOLIDATED CONTAINER TRANSSHIPMENT BY SEA TERMINALS, THOUS. TEU



CONSOLIDATED TURNOVER OF BULK CARGOES, MLN TONNES



DIGITALIZATION OF GLOBAL PORTS SERVICES



SINGLE CUSTOMER PORTAL

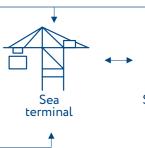
Cargo and financial document management, reception of customer enquiries and feedback.



ELECTRONIC DOCUMENT FLOW

Cargo plans, handling instructions, unloading and loading lists, reports, operational information on the movement of the container, acceptance and dispatch of cargo by rail, monitoring by supervisory agencies of the order of registration and the process of passage of containers through terminals.







Supervisory authorities



MOBILE APP

Apply for cargo removal and empty container delivery, power of attorney for cargo removal with electronic signature, container tracking.



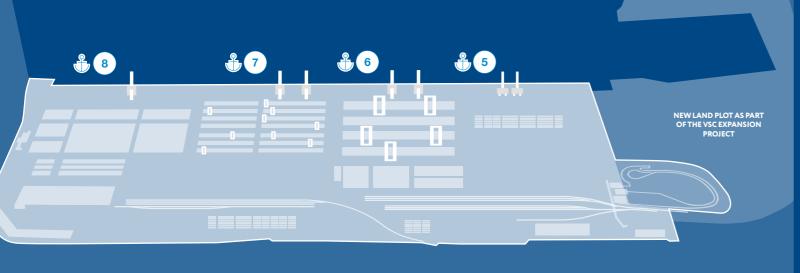
ONLINE SERVICES

Reference by container number, schedule of ship calls and trains, checking the possibility of handling and storage of dangerous goods, reference to the accreditation of trucking companies, vehicles, and drivers.

GLOBAL PORTS INVESTMENT PROGRAM

FAR EAST

47



NORTHWEST 🕀 💿 🛛 49 63 步 64

VSC EXPANSION THROUGH THE **HECTARES** ACQUISITION **OF LAND OFANEW SITE**

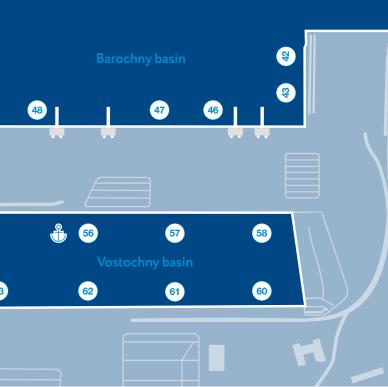
PURCHASE OF NEW EQUIPMENT





9.7 THOUS. SQ. M

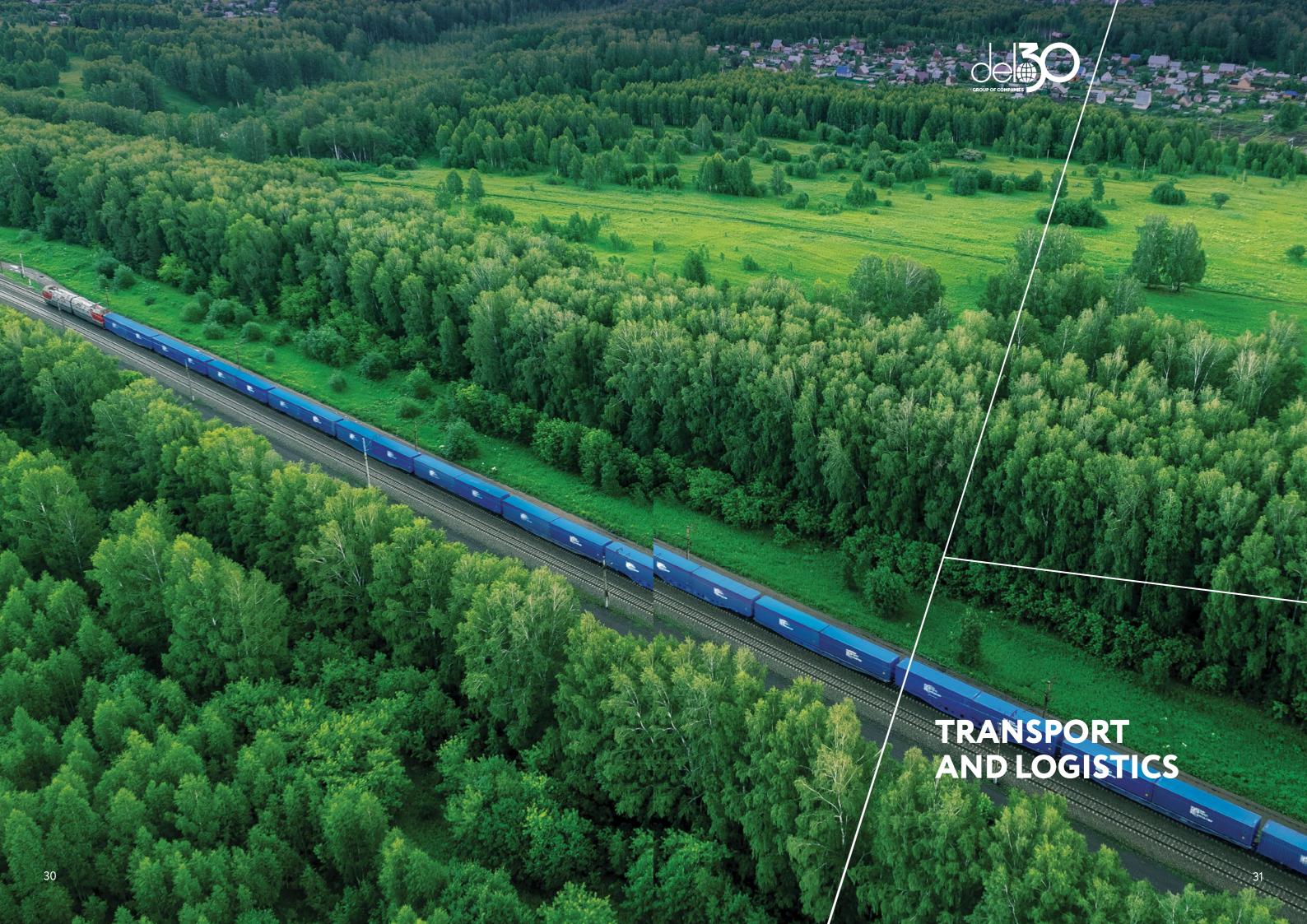




AREA OF THE NEW GENERAL CARGO WAREHOUSE AT PLP



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TRANSCONTAINER

THE LEADER IN CONTAINER RAIL LOGISTICS IN EURASIA

The company provides a full range of transportation and logistics services in integration with Delo Group assets.

KEY BENEFITS



Russia's largest railway container operator



Organization of turnkey delivery of containerized cargo just in time



Integrated business model, aimed at achieving maximum synergy of a unique asset base



Individual approach to each client both with one-time small orders and managing the supply chain of containerized cargo of any volume and complexity



Broad geographical presence



More than 300 thous. transport solutions available for shipping containers in Russia and abroad



iSales, a unique online service and 24/7 contact center for calculating, ordering and tracking of container transportation throughout the Eurasian continent



40 terminals in Russia

88 SALES OFFICES connected by a single information system

40 THOUS. container flatcars



450 UNITS of automobile transport



Main route Land cargo delivery

routes

--- Sea routes

TRANSPORT GEOGRAPHY

34



Branches of TransContainer PJSC in Russia Key transportation geography points Railroad terminals in Russia Ц Border terminals

OPERATIONAL FIGURES

VOLUME OF RAILWAY CONTAINER TRANSPORTATION, THOUS.TEU



VOLUME OF CONTAINER HANDLING AT TERMINALS, **THOUS.TEU**







TRANSCONTAINER **INVESTMENT PROGRAM**

2022 \$352.2 MLN

- 2021 \$267.4 MLN
- Acquisition of container flatcars
- Development of terminals
- Informatization projects, including introduction of client services (iSales, iTrans)

ISALES PLATFORM DEVELOPMENT

iSales makes it possible to order container transportation services throughout the Eurasian continent in just a few clicks.

RECONSTRUCTION **OF THE ZABAIKALSK TERMINAL**

The terminal is located at the Zabaikalsk station, a strategic border crossing on the Russian-Chinese border. It accounts for about 30% of all land container traffic between Russia and China.

THE EFFECT OF IMPLEMENTATION

- The site's processing capacity has increased tenfold, to 555 thous. TEU per year
- Launch of the "end-to-end" work technology
- The possibility of increasing container trains throughput from China from 4-4,5 to 8-9 trains per day

DIGITALIZATION **OF THE COMPANY TERMINALS**

Test smart terminal implemented in Kleshchikha (Novosibirsk region).



Order and pay online

Real-time order status monitoring

Cargo insurance

Comprehensive information on all objects with precise positioning of each object

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A single information space for customers and service providers

- **ISALES DEVELOPMENT PROJECT**
- API
- Expanding online account features
- Single registration/authorization service throughout all web services of the company

- Automation of processes when working with train cars and vehicles
- Online positioning of containers at the terminal sites
- Operational monitoring of the customer order status



RESULTS

- More than five-fold reduction of vehicle processing time
- Increase in processed express container trains by more than 25%

Transport and Logistics | Ruscon

RUSCON

DELO GROUP'S MULTIMODAL SERVICES INTEGRATOR

> The company's guiding principles are client centricity, improvement of efficiency and digitalization, as well as providing price advantage for the customers.







12 regional offices





70 regular train services



licensed customs representatives



OPERATIONAL FIGURES

373 THOUS. TEU

33% SHARE

of cargo transported in 2022 (YoY growth +28%)

in container turnover of ports in southern Russia



LARGE AND HEAVY SHIPMENTS TRANSPORTED ANNUALLY



ADVANTAGES

- Transportation all over the world
 from any point of Russia
- Flexible approach to develop effective logistics solutions
- Transportation of liquid and bulk cargoes in containers using flexible liners
- Minimal risk for the client: Ruscon's liability as a forwarder is insured

Ruscon's multimodal solutions are a combination of different modes of transport and ensure fast, reliable and environmentally friendly transportation. The use of Delo Group's assets and infrastructure provides control over all stages of transportation.

Ruscon offers solutions for cargo delivery to Russian regions through the ports of Novorossiysk, St. Petersburg, Vostochny, Vladivostok and land border crossings.

- Daily monitoring of container location in any part of the way, both on the railroad and at sea
- Priority access to PJSC TransContainer equipment and rolling stock
- Connecting cargo traffic flows in the key points of delivery to minimize the cost of empty runs

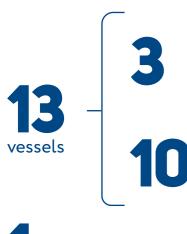


Shipping

SHIPPING

The fleet is comprised entirely of ice-class vessels capable of transporting a wide variety of cargoes, including containers, general cargo, machinery, bulk cargoes, timber, and wood products.

FLEET



diesel-electric ships. Transportation of passengers, train cars, trucks and cars

universal and specialized container ships. Transportation of container, general and bulk cargoes

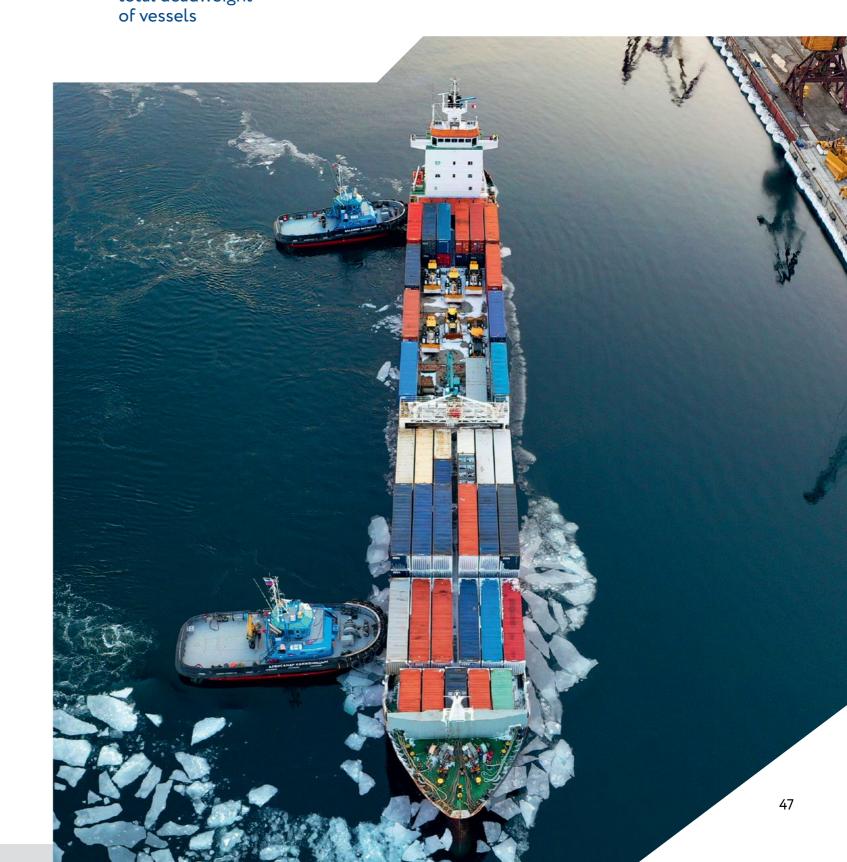
FLEET STRUCTURE ALLOWS TO

tugboat

- While maintaining a high level of service, quickly adapt vessel tonnage to the current market conditions and the changing structure of freight traffic
- Use ships to transport a wide range of cargoes due to the availability of multi-purpose vessels of different deadweight, draft, and loading methods in the fleet







THOUS. TEU





DIGITALIZATION

Digitalization | DeloTech

DELOTECH

DELO GROUP'S STRATEGIC IT INTEGRATOR

> Building Delo Group's expertise in digitalization of container logistics. Implementation of the Group's IT strategy and asset potential employing information technology.

45 STRATEGIC PROJECTS

10000+ USERS OF INFORMATION SYSTEMS

IT SOLUTIONS IN VALUE CHAIN CREATION

VALUE CHAIN

Attracting the customer and selling

- iSales, customer portal: ordering of services, communication with customer
- Corporate data warehouse: data analysis to develop new transport solutions

Designing a service/product

- Digital balancer of the route network: transport solution selection
- DataCore: transport solution
 calculation

Procurement and supply of resources

- Digital balancer of the route network: optimization of equipment traffic
- iTrans: transport leg co-contractor selection

it and sources

KEY SERVICES



DEVELOPMENT OF MODERN DIGITAL PRODUCTS IN CONTAINER TRANSPORTATION



1C PLATFORM-BASED AUTOMATIZATION SOLUTIONS

a service

Providing

- iTrans, DataCore: multimodal transportation order execution
- Conterra: managing container movement at the terminal including the interaction between the terminal, cargo owner, carriers, sea services and supervisory bodies.





INDUSTRY BUSINESS PROCESS RE-ENGINEERING



PROVISION OF IT EXPERT SERVICES TO GROUP'S COMPANIES AND CLIENTS

Processing

- iSales, customer portal: transportation process accompanying support (informing on the transportation status, document exchange, order payment)
- Internal systems based on the 1C platform: mutual settlements between the transportation process participants, E-document flow



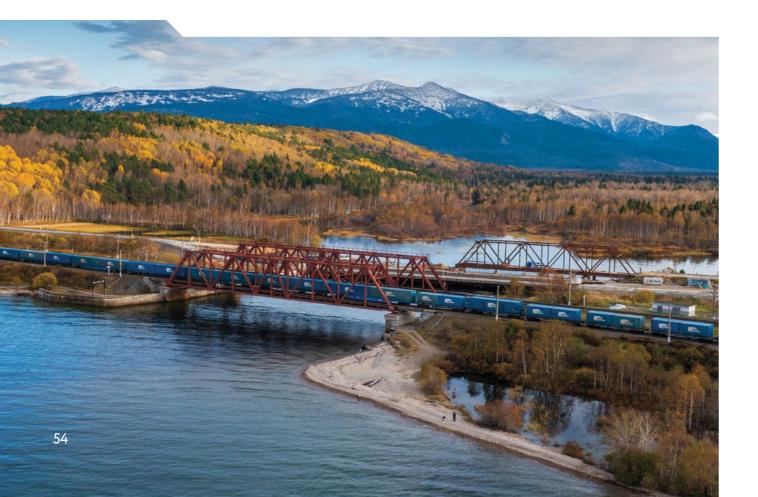
Social Responsibility | ESG

ESG

Delo Group sees sustainable development as an important condition for doing business in conjunction with corporate values such as team unity, professionalism, and safety. The Group aims to maintain a balance between own economic interests and the social, corporate, and environmental commitments it voluntarily undertakes.

THE BASICS OF DELO GROUP'S RESPONSIBLE BUSINESS

- Business ethics, combating corruption
- Law compliance and tax liability
- Risk and emergency management





PRIORITY AREAS

ENVIRONMENT (E)

 Climate and efficient use of natural resources

SOCIAL DEVELOPMENT (S)

- Occupational health and industry safety

► GOVERNANCE (G)

- Information security, innovation, and digitalization
- A sustainable supply chain

Working conditions and care for employees

DEMOGRAPHICS

Delo Group recognizes the paramount importance of its employees and is committed to providing them with exceptional working conditions, substantial opportunities for both professional and personal growth, and social well-being.

PROGRAM TO INCREASE BIRTH RATE AND SUPPORT MOTHERHOOD AND CHILDHOOD

Since 2022, Delo Group has been implementing a corporate program to promote fertility and having many children among the families of its employees.

In 2023, the corporate program aimed at improving the birth rate and supporting motherhood and childhood was extended to all the Group's assets. As a result, more than 11 thous. employees across all regions of the Group's presence, spanning from Kaliningrad to Vladivostok, are now eligible for support measures.

Furthermore, the Group companies have appointed "social managers" to assist personnel in terms of the corporate program and to inform them about the system of state benefits.



DELO GROUP'S BASIC PRINCIPLES

PROGRESSIVITY

Dependence of the amount of benefit on the number of children (drastic increase with the birth of the third child).

NEW ROLE OF THE COMPANY

- fertility and large families

POLICY AND THE AGENCY FOR DEMOGRAPHY ESTABLISHED WITH THE SUPPORT OF DELO GROUP.

THE GROUP HAS DEVELOPED A CORPORATE **ON THE IDEA OF UNITY AND SUPPORT.**

POSITIVE DISCRIMINATION

Employees with two or more children have preference in receiving benefits.

• Helps to inform each employee about government programs aimed at improving the demographic situation in Russia

Introduces corporate social support measures to encourage

THE D.I. MENDELEEV INSTITUTE FOR DEMOGRAPHIC **OF THE CENTRAL FEDERAL DISTRICT OF RUSSIA WERE**

DEMOGRAPHIC STANDARD AIMED AT IMPROVING LIFE OF FAMILIES WITH CHILDREN. THE PROJECT FOCUSES

SUPPORT FOR SPORTS

An important component of Delo Group's social policy is the development of sports. For many years, the Group's companies have been actively supporting domestic sports, implementing projects in professional and children's sports at the national and club levels, and contributing to the development of handball and football in Russia.

DELO GROUP COMPANIES ACT AS SPONSORS



Handball Federation of Russia



CSKA women's handball club



Kuban women's handball club









Chernomorets football club

CSKA men's

club

handball club

Chernomorochka

women's handball



DELO GROUP PROMOTES SPORTS AND SEEKS TO INVOLVE CHILDREN AND ADULTS IN ACTIVE LIFESTYLES

Since 2015, Delo Group has been a proud sponsor of the Handball Federation of Russia (HFR). The Group's Founder and Chairman of the Board of Directors, Sergey Nikolayevich Shishkarev, serves as the Head of the HFR, Vice President of the Russian Olympic Committee, and a member of the Presidential Council for the Development of Physical Culture and Sports.

CONTACT US



UK DELO LLC

15 Donskaya St., Moscow, 119049, Russia Phone +7 (495) 933-19-19 Email post@delo-group.ru Website delo-group.com



DELOPORTS LLC

21 Sukhumskoye Highway, Novorossiysk, 353902, Russia

Phone Email **Website** +7 (8617) 30-08-21 post@delo-group.ru **deloports.ru**



RUSCON LLC

2-nd Zheleznodorozhnaya Petlya, Kirillovka village, Novorossiysk, 353909, Russia

Website	ruscon.ru
Email	request@ruscon.global
Phone	8 (800) 775-57-15



TRANSCONTAINER PJSC

19 Oruzheyniy lane, Moscow, 125047, Russia

Website	trcont.com
Email	trcont@trcont.com
For Russia	8 (800) 100-22-20
For Moscow and region	+7 (495) 788-17-17

globalports

UK GLOBAL PORTS LLC

4 Volny ostrov, St. Petersburg, 198095, Russia

Phone+7 (812) 459-42-42Emailreception@globalports.comWebsiteglobalports.com

DEL@TECH

DELOTECH LLC

15 Donskaya St., Moscow, 119049, Russia

Phone	+7 (495) 933-19-19
Email	post@delotech.ru
Website	delotech.com



